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## 2024 Annual Sustainability Report Index

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<sup>\*</sup>regards to 67% of workforce

## 2. SASB Index Table

Topic	Metric	Code	Location
Transparent Information & Fair Advice for Customers	Total amount of monetary losses as a result of legal proceedings associated with marketing and communication of insurance product-related information to new and returning customers	FN-IN- 270a.1	Annual Report - Note 43
	Customer retention rate	FN-IN- 270a.3	Annual Report Part 1(F): - 6.3.1
	Description of approach to informing customers about products	FN-IN- 270a.4	Annual Report 1) Section 4.7 2) Part 1(F): 6.3.1, P.271- 273; 6.3.2, P.272-273
Incorporation of Environmental, Social and Governance Factors in Investment Management	Description of approach to incorporation of ESG factors in investment management processes and strategies	FN-IN- 410a.2	Annual Report Part 1(F): 6.1.5.3
Policies Designed to Incentivize Responsible Behavior	Net premiums written related to energy efficiency and low carbon technology	FN-IN- 410b.1	Annual Report Part 1(F): 6.1.5.2

Topic	Metric	Code	Location
	Discussion of products or product features that incentivize health, safety, or environmentally responsible actions or behaviors	FN-IN- 410b.2	Annual Report Part 1(F): 6.2.6
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	Percentage of gross exposure included in the financed emissions calculation	FN-IN- 410c.3	Annual Report Part 1(F): 6.2.7.1, 261- 262
	Description of the methodology used to calculate financed emissions	FN-IN- 410c.4	Annual Report Part 1(F): 6.2.7.1, 261- 262
Physical Risk Exposure	Description of approach to incorporation of environmental risks into underwriting process and entity-level risk and capital adequacy management	FN-IN- 450a.3	Annual Report Part 1(F): 6.1.5.2, 6.2.5.2, 6.2.5.3, 6.2.5.5, P.248-249, 255- 258, 260
Systemic Risk Management	Description of approach to managing capital- and liquidity-related risks associated with systemic non-insurance activities	FN-IN- 550a.3	Annual Report - Risk factors Section 4.13

Topic	Metric	Code	Location
Transparent	(1) Number and (2)	FN-	0 employees
Information & Fair	percentage of licensed	AC-	
<b>Advice for Customers</b>	employees and decision-	270a.1	
	makers with record of		
	investment-related		
	investigations, complaints,		
	litigations, or regulatory		
	proceedings		



Topic	Metric	Code	Location
	Total amount of monetary losses as a result of legal proceedings associated with marketing and communication of financial product-related information	FN- AC- 270a.2	Annual Report - Note 43
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Employee Diversity & Inclusion	Percentage of (1) gender and (2) diversity group representation for (a) executive management, (b) non-executive management, (c) professionals, and (d) all other employees	FN- AC- 330a.1	Annual Report Part 1(F): 6.3.3.4 P.278- 279
Incorporation of Environmental, Social, and Governance Factors in Investment Management & Advisory	Description of approach to incorporation of ESG factors in investment or wealth management processes and strategies	FN- AC- 410a.2	Annual Report Part 1(F): 6.1.5.3
	Description of proxy voting and investee engagement policies and procedures	FN- AC- 410a.3	Annual Report Part 1(F): 6.4.1
Financed Emissions	Absolute gross financed emissions by Scope 1, Scope 2, and Scope 3	FN- AC- 410b.1	Annual Report Part 1(F): 6.2.7.1, 261- 262
	Total amount of assets under management (AUM) included in the financed emissions disclosure	FN- AC- 410b.2	Annual Report Part 1(F): 6.2.7.1, 261- 262 Total AUM in 2023: 433B NIS
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Business Ethics	Total amount of monetary losses as a result of legal proceedings associated with fraud, insider trading, antitrust, anti-competitive behavior, market manipulation, malpractice, or related laws	FN- AC- 510a.1	Annual Report - section 43
	Description of whistleblower policies and procedures	FN- AC- 510a.2	Annual Report Part 1(F): 6.3.4.1